

# ITRS ADVISORY COUNCIL

March 25, 2011

Joel Gurin  
Chief, Consumer & Governmental Affairs Bureau  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Dear Joel:

We are looking forward to the next iTRS Advisory Council Meeting on April 14 and we are appreciative of this opportunity to conduct the meeting at the FCC. We hope you will encourage everyone at the FCC who works on any relay related matters to stop by and observe the council in action.

As you determine who will provide the FCC's presentation at the meeting, we would like that presenter to respond to our August 19 letter and subsequent requests that the Council receive data summaries from Neustar's iTRS Database on at least a semi-annual basis. This critical data will be useful to Council members in its due diligence of monitoring cost recovery matters. The data will enable the Council to analyze the fiscal and functional equivalency impact of the ten-digit and E911 orders.

The Council believes that such data in the aggregate is non-proprietary and will assist the Council in providing appropriate advice to the fund administrator and the Commission. The Council believes that such items as those listed below should be made available:

The Council has also repeatedly asked the FCC to consider expanding the role of the Council to include "Quality of Service" issues. We would like an update on this request including the possibility that the FCC will initiate a Notice of Inquiry or a Notice of Proposed Rule Making to address this issue.

The Council passed, at the last meeting, a motion recommending that NECA begin reporting total number of calls and originating minutes on a state by state basis, rather than the terminating minute report currently provided for VRS and IP types of calls. We look forward to a favorable response from the FCC to NECA's request for this type of minute reporting.

In your presentation at the April meeting, we would also like an update on the Commission's plans to transition the duties of the iTRS Fund Administrator from the National Exchange Carrier Association to Rolka Loube Saltzer Associates.

After some discussion on Speech to Speech issues, the Council accepted Dr. Bob Segalman's request that his report on STS be attached with this letter to the FCC. We are hereby attaching this letter, for your consideration, without specific endorsement.

Sincerely,

Kelby Brick  
Chair

CC: Karen Peltz Strauss, Deputy Chief, CGB  
Gregory Hlibok, Chief, DRO